



NHSPS Green Plan

Cameron Hawkins – Head of Energy and Environment



NHSPS Introduction

- NHSPS was created in 2013, it is a limited company but fully owned by the Department of Health and Social Care (DHSC)
- NHSPS manage 2,700 properties with 6,300 customers across England, which accounts for approximately 12% of the total NHS estate.
- Our properties range from listed buildings to new integrated care centres and include hospitals, GP practices and offices.
- Our occupants are made up of GPs, NHS Trusts, NHS Foundation Trusts, and Pharmacies
- NHSPS provide property management and facility management services to the NHS this includes leases, asset management, refurbishment, maintenance, construction, cleaning and utilities.
- Of the properties operated by NHSPS, NHSPS are responsible for the procurement of electricity and/ or gas for approximately 2,000 of them. This responsibility is defined within leases, where present.



Our Strategy

Why we're here

Our Purpose: Enable excellent patient care

Our Vision: To be the first choice NHS estate service delivery organisation

What we'll deliver

Our Strategy: Use our expertise to help transform the NHS estate

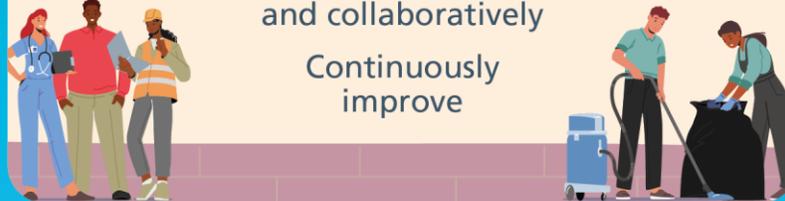
Better estate fit for the future

Invest, optimise, rationalise
Smarter, greener, more efficient
Support communities in safe
and compliant facilities



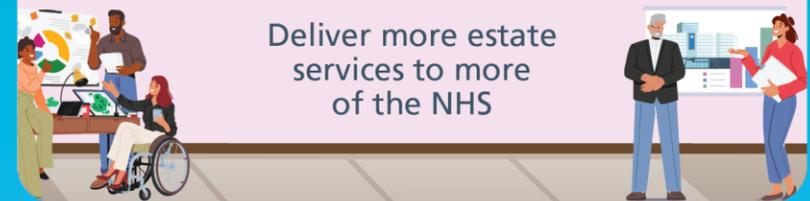
Brilliant service every time

Always place customers
at the heart
Respond quickly
and collaboratively
Continuously
improve



Unlock value across more of the NHS estate

Understand customer priorities
and help deliver them
Innovative, efficient estate services
Deliver more estate
services to more
of the NHS



How we'll do this



Our culture:

Get, grow, keep great colleagues

Empower high performing teams

Act responsibly

We value:

Community

Colleagues

Commitment

Collaboration

Enablers:



Diverse, talented people



Digitally enabled, data-driven

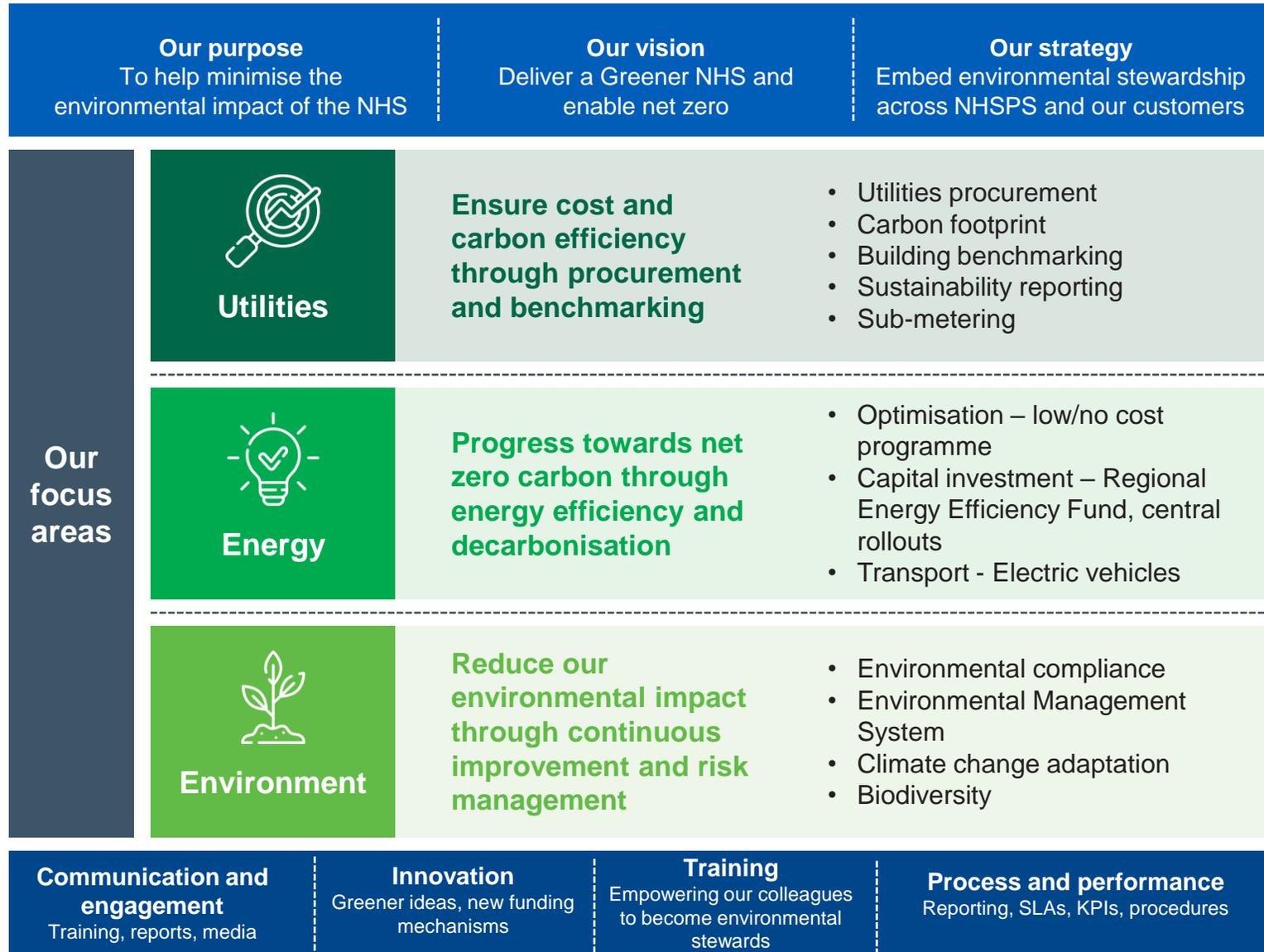


Commercial capability



Innovation

Greener NHS(PS) strategy - Current



Greener NHS Key Achievements

This report provides an overview of key successes from our previous Green Plan

Reducing Carbon Emissions & Costs

Improving Customer at the heart and reducing our environmental impact



48%

Carbon footprint reduced since 18/19 baseline



£68m

Value Transformation Achieved since 18/19



£36m

Capital spend in last 3 years



CRFD Report

2 years of Climate Financial Disclosures Reports published



“This year we have been able to deliver stronger outcomes for our colleagues, customers and communities. The overall carbon reduction gives us more data and confidence in planning for our Net Zero ambitions by 2040. We have continued to deliver on training and competence building for our teams whilst developing strategic opportunities with the energy procurement and TCFD reporting. We are delivering more value for our customers and continuously improving what we do.”

Shamir Ghumra, Director of Responsible Business



Net Zero Strategy

Our new NZ strategy has developed 5 phases of 3 years' worth of key activity



EV

Selected a National E.V ChargePoint supplier and have a pipeline of Electric Vehicle Charge Points site requests



960

Projects completed by E&E team including LED lighting upgrades, BMS optimisation and Solar PV



16

High Risk Climate Adaptation Pilot sites undergoing flood risk assessments



146

NHSPS colleagues upskilled on OFTEC inspections and spill response



43

Zero Heroes who now form the NHSPS net zero/sustainability network.



100%

Properties are rated A to E EPC ratings



£300k

Costs avoided on water bills by onboarding one national retailer of water, ADSM



Energy Mgmt Platform

Procured and implemented new energy management database



32

In the E&E team



2045

Utilities cases created in our CRM system Compass



£23.4M

Rebate issued to customers through our Energy procurement strategy

Greener NHS(PS) strategy - Proposed



Property Services

Our Purpose		Our Vision	Our Strategy
Create smarter, greener and more efficient healthcare facilities, enabling excellent patient care.		Achieve net zero carbon emissions by 2040, reducing the environmental impact and fostering a culture of sustainability across the NHS	Through data led decision making create a resilient, efficient, and sustainable healthcare estate
Our Focus Areas	 Energy	Achieve net zero carbon by 2040 through decarbonisation and energy efficiency.	<ul style="list-style-type: none"> • Long term goals and metrics • Targeted projects • Cultural Change
	 Environment	Continuously improve environmental impact and meet compliance obligations.	<ul style="list-style-type: none"> • Environmental Compliance • Climate Risk and Adaptation • Biodiversity • Sustainability
	 Utilities & Data	Reduce costs, carbon emissions, and environmental impact by using data-driven strategies.	<ul style="list-style-type: none"> • Carbon Reporting • Customer Reporting • Data Analysis and Insight • Deliver Value
	 Waste	Provide sustainable waste management services to minimise environmental impact.	<ul style="list-style-type: none"> • Align services with the NHS clinical waste strategy • Waste reduction by 50% by 2026
Communication and engagement Training, reports, media		Innovation Greener ideas, new funding mechanisms	Training Empowering our colleagues to become environmental stewards
Process and performance Reporting, SLAs, KPIs, procedures			

